



INTEGRATED POLICY FOR QUALITY AND OCCUPATIONAL HEALTH AND SAFETY
Quality and safety: our commitment, every day

The Management of MOSS S.r.l. considers product quality, the protection of people's health and safety, and continuous improvement as fundamental elements for the company's solidity and the creation of long-term value.

Our commitment is based on the ability to understand customer needs, create reliable products and services, ensure safe working conditions, and actively involve everyone working for the organization.

These principles guide our decisions, our behavior, and the definition of our business objectives.

Customer focus

We aim to be a competent, reliable, and responsive partner for our customers.

We are committed to understanding their needs, meeting agreed requirements, and providing compliant, timely products and services that are consistent with market expectations.

We monitor customer satisfaction and use feedback, complaints, and operational results as opportunities to improve our processes, products, and services.

Process quality

Quality is the result of well-managed processes, appropriate skills, and shared responsibility.

For this reason, we are committed to:

- ensuring compliance with customer requirements and applicable obligations;
- monitoring the performance and effectiveness of business processes;
- preventing non-compliances and addressing their root causes;
- assessing and managing the risks and opportunities associated with our activities;
- selecting and engaging suppliers and partners who meet our standards;
- promoting innovation and continuous improvement of the organization, working methods, and competencies.

Occupational health and safety

Protecting health and safety is a core value and a shared responsibility of everyone working for MOSS S.r.l.

We are committed to:

- ensuring safe and healthy working conditions aimed at preventing work-related injuries and occupational diseases;
- eliminating hazards and reducing occupational health and safety risks;
- complying with applicable legislation and other relevant obligations;
- proactively considering health and safety aspects when planning activities, processes, equipment, and organizational changes;
- promoting responsible behavior and a company culture focused on prevention;
- ensuring appropriate information, training, and instruction;
- involving suppliers, contractors, and partners in complying with applicable safety requirements.

Participation and development of people

People, with their skills and experience, are an essential resource for the organization's development.

MOSS S.r.l. promotes communication, collaboration, and accountability at every level of the company. Management is committed to encouraging consultation and participation by employees and their representatives so that they can make a tangible contribution to process quality and the improvement of occupational health and safety conditions.

We support professional development through information, training, instruction, and knowledge sharing.

Continuous improvement

Continuous improvement drives the evolution of our Integrated Management System.

We establish objectives consistent with this Policy, periodically monitor their achievement, and analyze data, performance indicators, non-conformities, reports, incidents, injuries, near misses, and audit results to identify opportunities for improvement.

Management provides leadership and support for the implementation of the Integrated Management System and makes available the resources necessary to continually improve its effectiveness and performance.

Our commitment

Through an Integrated Management System compliant with UNI EN ISO 9001 and UNI ISO 45001 standards, MOSS S.r.l. is committed to translating the principles of this Policy into concrete objectives, actions, and behaviors.

This Policy:

- is consistent with the organization's context, purpose, and strategic direction;
- provides the framework for establishing quality and occupational health and safety objectives;
- is communicated and made available to all employees;
- is accessible to customers and other interested parties;
- is periodically reviewed by Management to ensure its continuing suitability.

Reggio Emilia, 21/07/2026

Company Management